



Alba Availability 7.0 Features List

General	
Multilingual	✔✔ ✔✔
✔ Multilingual: Unlimited Languages. Easy To Add Any New Languages.	
Multi Currencies	✔✔ ✔✔
✔ Multi Currency Support: Unlimited Currencies Making Alba Availability Truly Global. Increase your international user base instantly.	
Credit Cards And/or Paypal	✔✔ ✔✔
✔ Accept Deposits/full payments By Credit Cards And/or Paypal. or payments on booking, arrival or check-out.	
Clean And Sleek Online Administration	✔✔ ✔✔
✔ Powerful Online Administration Combined with the clean and sleek user-friendly interface.	
Templates Based	✔✔ ✔✔
✔ All public pages are template based right from the confirmations/cancellations emails, confirmations pages, colours, texts and the whole layout of the reservations screens.	
Corp. Members Rates	✔✔ ✔✔
✔ This program allows you to offer a Corporate / Members special discounts. Reservations screens are pre-populated with the client name, address, email etc. making reservations for your members easy and fast.	
Per Person Or Per Room	✔✔ ✔✔
✔ Rates can be set per room or based on room occupancy or even both at the same time!!.	
Online And Offline	✔✔ ✔✔
✔ Property Management System that manage all of your bookings - both online and offline and can be accessible anywhere anytime in the world.	
Mailing List Manager	✔✔ ✔✔
✔ Fully integrated mailing list module enables you to create promotional campaigns to encourage repeat business by offering discounts to your customers.	
Backup System	✔✔ ✔✔
✔ Integrated backup system which allows you to backup both database and you website files.	
Easy Installation	✔✔ ✔✔
✔ Easy Installation (comes bundled with its own installer) Installation Takes 5 minutes.	
Unlimited Room Types	✔✔ ✔✔
✔ Add/Edit/Delete (Unlimited Room Types) Complete with room name , description, pictures, max. occupancy ect.	
Unlimited Rate Codes	✔✔ ✔✔

- ✔ Set Rack Rate, Seasonal Rates, Weekly Rates, weekend and midweek rates, minimum nights for each day of the week, Minimum Occupancy, Additional Adult Rate, Additional Child Rate and more.

Extra Services

- ✔ You can include any number of optional extra services (meals, airport pickup, tours etc.) and can be charged per stay, per person, or per person per night.

Guests

Before Making Reservation

- ✔ Guest/ user Can Check Instantly availability/prices for each room / unit and book online with Real time inventory look up and update.
- ✔ Guest / user Can view colour coded overview monthly availability calendar.
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- ✔ Guest / user Can View property policies : deposit required and balance to pay on arrival, cancellation policy, check in/check out times and other property policies..
- ✔ All Requests For sold out/closed dates are logged. all requests where your system return no availability for any reason example : lead time required, minimum stay required ect.. are logged with the exact reasons for you to see in the failed requests reports.

When Making Reservation

- ✔ Guest See costs breakdown, deposits required, total costs and clear information showing your rates day by day period by period.
- ✔ Guests can use the same booking form to subscribe to your mailing list.
- ✔ Optional You Can Ask For guest names for each room booked.
- ✔ Guest can Add Optional Extras Services.Like room service ,transfer ect...

After Making Reservation

- ✔ Hotelier and the guest Receive (customizable) Instant Confirmation (Rooms / Units Booked Are Automatically removed from your availability)
- ✔ Guest And Hotelier can retrieve , resend, cancel, print, modify reservations with a click of a button.
- ✔ Hotelier Can Add Full payments history records for each reservation example guest book today but pay only 25% but next week send another payment and so on.. all these payments can be recorded and auto calculated.

After Cancell Reservation

- ✔ Receive (customizable) Instant Cancellation Confirmation (Rooms / Units Cancelled Are Automatically put back into your availability so can be booked again)

Administrator

Password Recovery

- ✔ If you loose your admin user name / password you can now recover it automatically.

Payments Settings

- ✔ Ability to Add Tax on Accommodation.
- ✔ Ability to Add Tax on Services.
- ✔ Ability to Change Your Main Currency.
- ✔ Ability to Change Credit cards accepted.

- ✓ Ability to Add credit card surcharge. (flat rate or percentage)
- ✓ Ability to accept paypal payments in any paypal supported currency.
- ✓ Ability to require deposits for each booking.
- ✓ Ability NOT to require Down Payments / Deposits.

Units / Room Types



- ✓ Set Rack Rate. The Rack Rate is the published rate for a particular category of room. The price of the room changes according to the number of occupants in the room. ONLY if set to Allow Minimum Occupancy.
- ✓ You Can set Max Additional Occupancy if this unit/room type can accommodate additional occupancy (on top of the max. sleeps) you can add a maximum additional occupancy adults or/and children. The Prices will be calculated as follow: (unit rate per night + price per each additional adult/children per night)..
- ✓ Ability To set the base board eg. (room only, self catering, full board, bed and breakfast ect..)
- ✓ Ability To add full descriptions and pictures for each unit / room type.

Rates Plans



- ✓ Ability To set Seasonal Rates or Weekly Rates, weekend and midweek rates, the minimum nights for each day of the week.
- ✓ Ability To set Discount Rates based on the duration of the Stay and room/unit types (example : 10% discount when booking for 3+ nights) with or with-out specified arrival day/days of the week.
- ✓ Ability To Add Optional Extras Service (Example: Airport Transfer, Bottle Champagne ect..) with price set per stay, per night, per person or per person per night.
- ✓ Ability To offer a Corporate / Members special discounts.

Reservations



- ✓ Notifications are automatically triggered when customers book or cancel online. You receive notification in 2 ways on your admin centre and via email and in our free win notification system.
- ✓ Ability To Cancel / Modify Reservations, Resend Confirmations, Delete Reservations, Collect payments Details.
- ✓ Ability To add payments records for each reservation.
- ✓ Ability add a reservations that you have accepted offline example by telephone, mail or walk in customer etc.. with real time availability check (as admin you can even overwrite availability).
- ✓ Ability add/attach a reservations from existing guest database.
- ✓ Powerful reservations search engine search By Ref. Number, guest name, dates, and a lot more...

Inventory



- ✓ Open And Close Availability for any room / unit group or any day or dates, all from easy graphics monthly Calendar.
- ✓ Check your availability and occupancy at a glance with the colour coded Reservations Chart and Occupancy Information Screen (printable versions are also included).

Customization



- ✓ Ability To add full html header and footer to all pages generated by the system.
- ✓ Ability To disable certain portions of the booking forms you choose what guest details to collect.
- ✓ Ability to choose fonts styles, sizes and colours from a colour table. On return, it inserts an HTML color value string (such as #F0F0F0) at the cursor point.
- ✓ Ability to use special tags allows for the display or non-display of a certain portion of a template depending on the value of a given parameter (control parameter).

- ✓ Ability to design your own guest Confirmation Email, Confirmation Page, Cancellation Email, Admin Confirmation Email and Admin Cancellation Email.

Languages

- ✓ Ability To set the default Language.
- ✓ Ability To Add/Modify Or Delete Languages.
- ✓ Ability To Translate Unit/Room Names and descriptions.
- ✓ Ability To Translate Extra Services Titles and descriptions.
- ✓ Ability To Translate property policies.

Reports

- ✓ All Generated Reports Available in excel, html and printable versions.
- ✓ Reception Front Desk allow you to monitor guests arrivals and departures with ease Reservations with Admin Note will be showing with "Envelope" Icon. Checked In, Checked Out, Cancellation and No Shows will also be showing with special icons.
- ✓ Housekeeper Report gives you a clear ready to print report of arrivals, departures and stay overs include a special note box for the housekeeper to make notes.
- ✓ Revenue reports - including total reservations, total revenue, total deposits and total payments by a chosen from / to periods.
- ✓ check your booking statistics by a chosen period; searches can be done either by booking date check-in or check-out dates.
- ✓ Reservation Page Referrers report lists. This is useful information as you can define which web links drive the greatest levels of traffic to your online reservation system.
- ✓ Failed Availability Requests Report Detailing The Number Of Denied Bookings For Future Dates. Check If You Need To Allocate more Rooms Or Change Minimum Stay.
- ✓ Advanced Reservations Source Graph report compare Reservations Sources of your chosen dates.
- ✓ Corp. Members Reservations Graph report compare members reservations of your chosen dates.
- ✓ Graph Comparison Reservation Graph Comparisons are 2 separate reports that compare the year's reservations of your chosen 2 years.
And a Lot More....

Plugins

Mailing List

- ✓ Ability To send mass mail (to subscribed guests only), and create promotional campaigns to encourage repeat business by offering discounts to your guests.
- ✓ Ability To delete , subscribe/unsubscribe guests to your News Letter database.
- ✓ Can configured to send x number of messages per x number of minutes.
- ✓ Can Keep Records Of All Messages Sent.
- ✓ All Messages created are fully customizable template based.

Maintenance

- ✓ Ability To export/backup database or web site files using a gzip and compress the backup results into a unique name eg. date.gz.

Setup

Easy Installation

- ✔ Intelligent setup wizard will walk you through each step of the setup process.
- ✔ Browser based setup attempts to determine your required system variables, making the setup easy and fast.
- ✔ Professional installation is available FREE OF CHARGE on all purchases by a qualified support representative..